

Cellular Phone Service

You can arrange for international roaming on your personal cell phone via your service provider. There are several cellular providers, including Setar and Digicel (both have kiosks at the airport), that rent cell phones and offer (e)SIM cards for your personal phone. The country code in Aruba is 297.

Internet

Most resorts offer Wi-Fi services in public areas and/or guest rooms. Additionally, there are many free Wi-Fi zones in popular spots around the island.

Guest Information

Aruba is a premier destination for couples, families, and guests looking to relax or explore the island at their own pace. For more ideas on how to discover Aruba and plan your stay, visit www.aruba.com.

When to Visit

Temperatures are consistently mild, the island lies below the hurricane belt, and the sea temperature hovers around 82°F (27.7°C) year-round. The most popular time to visit is during Carnival, which starts in January and lasts until March, the island comes alive with parades, music, and celebrations. From mid-April through the end of the year, Aruba is perfect for relaxing getaways. September, October, and November are ideal months for guests seeking a quieter escape, romantic retreats, or quality time with family. Aruba is also known as one of the world's top destinations for weddings and honeymoons!

Medical Services

Dr. Horacio Oduber Hospital • Dr. Horacio E. Oduber Boulevard #1, Oranjestad
This modern, well-equipped hospital offers services including hemodialysis and oxygen tanks. For more information, visit www.arubahospital.com. Telephone: +297 527-4000
Most hotels have a doctor on call 24/7.

Urgent Care Aruba • Noord 63, Noord

This walk-in clinic is located in the Noord Medical Center near the high-rise hotel area, handles minor medical needs such as eye and ear infections, common colds, small bone fractures, stitches, insect bites, and gastrointestinal issues. Telephone: +297 586-0448/228-0448

Facilities for the Disabled

Limited facilities for the disabled are available. Many hotels offer ground-floor rooms and wheelchair-accessible doors. In most cases, wheelchairs or canes can be arranged in advance with your hotel.

Air Service

Queen Beatrix International Airport (AUA) is served by major airlines including American Airlines, Delta, United, JetBlue, Southwest, KLM, Air Canada, Copa Airlines, Avianca, Spirit, Sun Country, Sunwing and WestJet, among others.

Most major carriers fly directly into Aruba from gateways such as New York, Miami, Atlanta, Boston, Newark, Charlotte, Chicago, Houston, Philadelphia, and Washington, D.C., while KLM connects Aruba to Europe via Amsterdam. With the airport's modernization and expansion, Aruba continues to welcome new airlines and additional routes. The airport also offers U.S. immigration and customs pre-clearance, ensuring a smooth and convenient return home.

Sustainability Fee

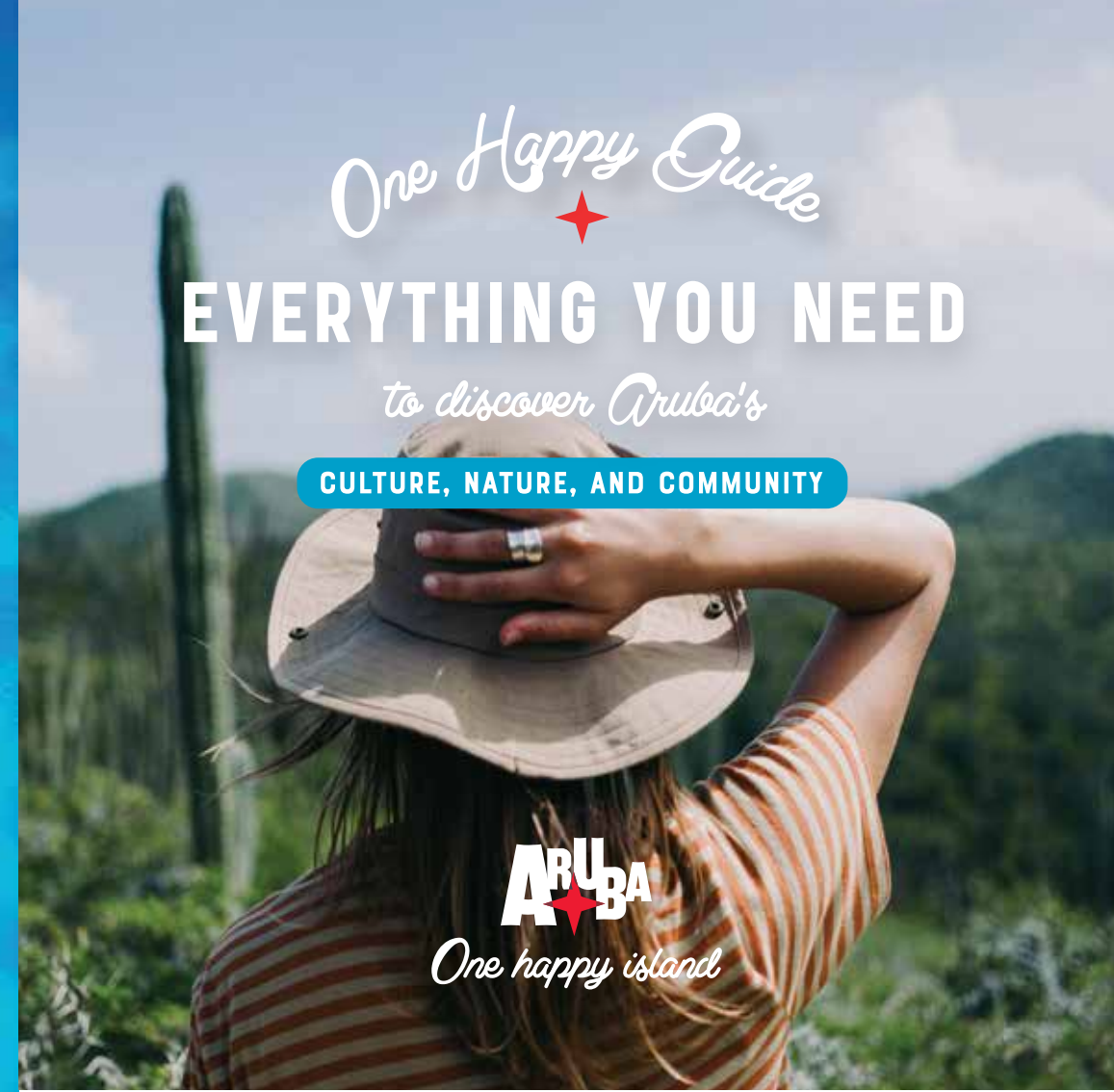
Aruba implements a \$20 Sustainability Fee for guests arriving by air to the island. This fee supports a variety of projects focused on enhancing and improving sustainability efforts across Aruba. The fee is collected through the online ED Card platform when completing your entry form for Aruba.



LEGEND:

- DIVING
- BEACHES
- PHOTO SPOT
- POLICE STATION
- MAIN ROAD
- RESTAURANTS & BARS
- CHURCH
- SHOPPING
- GAS STATION
- PAVED ROAD
- MEDICAL SERVICES
- NATURE SITE
- HISTORICAL SITE
- CRUISE TERMINAL
- GRAVEL ROAD

CARIBBEAN SEA



One Happy Guide
EVERYTHING YOU NEED
 to discover Aruba's
CULTURE, NATURE, AND COMMUNITY

ARUBA
 One happy island

Language

While the official languages of Aruba are Dutch and Papiamentu, most Arubans are fluent in several languages, including English and Spanish. Papiamentu is a warm, melodic language that has evolved over the centuries from a mix of Spanish, Dutch, and Portuguese, with influences from Caquetio Indian, English, and French.

Here are a few Papiamentu phrases to help you discover the island's local charm:

- | | | |
|----------------------------------|----------------------------------|------------------------------------|
| BONBINI: Welcome | BON TARDI: Good afternoon | DANKI: Thank you |
| UN SUNCHI: A kiss | MI TA BON: I am fine | MI TA FELIS: I am happy |
| BON DIA: Good morning | BON NOCHI: Good evening | DI NADA: You are welcome |
| CON TA BRAI? How are you? | HOPI BON: Very good | BIDA TA DUSHI: Life is good |

The Aruba Promise

Before arriving to Aruba, take a moment to read through our Guest Guidelines at www.aruba.com/us and make the Aruba Promise – a commitment to the people, land, and animal species that call the One Happy Island home.



JOIN US IN PROTECTING
Aruba's Natural Beauty.

ARUBA ARUBA TOURISM AUTHORITY



ARUBA.COM



✦ ATTRACTIONS

The attractions in Aruba extend well beyond the beaches in the hotel areas. Explore Aruba's cactus-studded countryside and discover hidden beaches, coves, and caves with ancient Indian petrography. Visit iconic spots such as the California Lighthouse, the gold mill ruins at Bushiribana and Balashi, and the Alto Vista Chapel. Hike through Arikok National Park, where 29 rugged miles of rocky trails await. Discover Aruba's beauty by the sea with a glorious catamaran cruise along the coastline. For more information about sightseeing in Aruba, please visit www.aruba.com.

Fishing or Sailing

The warm waters of the Caribbean provide excellent opportunities for game fishing. Various charter companies offer half- and full-day deep-sea fishing excursions on well-equipped boats with experienced crews. You can also enjoy Aruba's turquoise waters without a rod and reel by joining a sailing excursion. Take a snorkeling tour, a sunset sail, or a dinner cruise for a memorable experience. If you prefer to captain your own boat, rent a Hobie Cat and explore the waters on your own.

Snorkeling and Diving

Just off Aruba's shores, snorkelers and divers can explore reefs and wrecks filled with vibrant marine life. Non-certified guests can try scuba diving courses offered by several resorts. Expert instructors provide guidance for PADI and NAUI courses, helping you gain confidence with masks, tanks, and regulators before enjoying a shallow dive. If you prefer to stay dry, ride an air-conditioned semi-submarine just five feet below the surface for a stunning underwater panorama.

Watersports

Aruba's constant 15-knot trade winds and excellent water conditions make it one of the world's top spots for windsurfing and kiteboarding. Beginners can take lessons and rent equipment from several board-sports operators located at the Fisherman's Huts. Wakeboarders often head to the Bucuti inlet, just south of the airport, to practice tricks all day. The Aruba Wakeboarding School offers lessons for all levels, as well as equipment rentals for those looking to discover this enjoyable sport.

Golf

Golfing in Aruba combines the challenge of trade winds and tropical sun with the beauty of desert landscapes and sweeping Caribbean views.

- Tierra del Sol offers a unique 18-hole championship course with ocean views, designed by Robert Trent Jones II.
- The Links at Divi Aruba is a nine-hole course featuring paspalum grass, water features, and beautifully landscaped lagoons, perfect for guests looking to explore golf in a stunning setting.

Beach Tennis

Introduced to Aruba in 2002, beach tennis is one of the island's most popular sports. Guests of all ages and skill levels are welcome to participate recreationally or competitively in weekly and monthly events. The friendly spirit of the sport guarantees a good time for everyone. Lighted courts and racket rentals are available at Eagle Resort Aruba and Moomba Beach Bar.



Shopping

Aruba boasts the Caribbean's widest variety of luxury brands, from Louis Vuitton and Gucci to Cartier and Rolex. Duty-free prices offer savings of 10–35% off U.S. prices. Stroll through outdoor downtown bazaars and plazas for a variety of souvenir and gift opportunities. Nighttime shopping is available in the malls and plazas in the high-rise hotel area.

Wellness

Aruba's calming breezes and extraordinary natural beauty help guests rejuvenate body, mind, and soul. Day spas are located at most major hotels, as well as on Renaissance Island and De Palm Island, offering something for everyone. Yoga classes are available on the beach at sunrise or sunset, as well as sound bath meditation experiences and SUP yoga on paddleboards. Many resorts also offer fitness programs and wellness vacation packages designed for guests seeking relaxation and holistic experiences.

Location

Aruba is located in the heart of the southern Caribbean, approximately 16 miles from the South American coastline. The island is 19.6 miles (31.5 km) long and 6 miles (9.7 km) across at its widest point, with a total area of 70 square miles (112.6 km²). Aruba's landscapes are unique for the Caribbean. The south and west coasts feature miles of pristine white beaches, rimmed by calm, clear seas with visibility in some areas to a depth of 100 feet. The interior is desert-like, with a variety of cacti and dramatic rock formations. Aruba is home to about 108,000 inhabitants, representing more than 96 nationalities living peacefully together.

✦ HISTORY

Aruba's earliest inhabitants arrived in small vessels about 4,000 years ago from the South American mainland. These first people were hunters and gatherers living in scattered groups. Around 1,000 A.D., the crop-growing Caquetio Indians of the Arawak tribe settled in three large villages. The first European to arrive was Spanish explorer Alonso de Ojeda, around 1499. The Spanish exported many indigenous people to Hispaniola to work in copper mines. Ownership of the island changed hands several times over the following centuries. In 1636, near the end of the Eighty Years' War, the Dutch took possession and remained for nearly two centuries. In 1805, during the Napoleonic Wars, the English briefly took control but returned it to the Dutch in 1816. In 1824, gold was discovered at Rooi Fluit on the north coast. Mining began by hand and later expanded with machinery. Smelting works were built at Bushiribana (1872) and Balashi (1897). Gold mining ended in 1916. In 1928, Royal Dutch Shell built the Eagle Oil Refinery, followed by Lago Oil and Transport Company Ltd. in San Nicolas. The refinery closed in 1985, creating space for tourism — now Aruba's principal industry. Valero Energy Corporation reopened operations in 1991, and today the facility serves as a terminal for tankers.

✦ MUSEUMS

Museum of Industry • Bernhardtstraat 164, San Nicolas

Housed in San Nicolas' historic Water Tower, which was recently refurbished by Monument Funds Aruba, this museum narrates the island's industrial history dating back to the 19th century. Open Tues, Wed, Thurs from 9 a.m. to 5 p.m.

Community Museum • Bernard van de Veen Zeppenfeldstraat 27, San Nicolas

Antiques, ancient fossils, an authentic colonial kitchen, and historic documents and newspapers are just some of the fascinating preserved items to discover at this museum. Open 9 a.m. to 6 p.m. Monday-Friday.

National Archaeological Museum • Schelpstraat 42, Oranjestad

Exhibits artifacts from the island's prehistoric period. Open Tuesday through Friday, from 10 a.m. to 5 p.m., Saturday and Sunday, 10 a.m. to 2 p.m. Telephone: +297 582-8979.

Aruba Aloe Museum and Factory • Pitastraat 115, Hato

Tour the factory and farm that produce Aruba's famous aloe products. Open Monday through Friday, 8:00 a.m. to 4:30 p.m. Saturday, 9 a.m. to 4:30 p.m., and Sunday, 9 a.m. to 12:30 p.m. Telephone: +297 588-3222.

Fort Zoutman Historical Museum • Zoutmanstraat 6, Oranjestad

Discover Aruba's heritage and rich past. Built in 1798, Fort Zoutman houses Aruba's Historical Museum. Open Tuesday-Friday 9 a.m. to 6 p.m., Saturday 10 a.m. to 2 p.m.

✦ AUTHENTIC ARUBAN CUISINE

Aruba's potpourri of cultures have contributed to an exotic menu of cuisines and beverages that over time have become a part of our island's culinary traditions. Here are a few of our favorites:

Ayaca

Ayacas are a mixture of ingredients like cornmeal, raisins, olives, chicken, prunes, cashews, and spices boiled to perfection.

Coconut Water

Sipped from a coconut that has had its top freshly cut off, vendors commonly sell coconut water street-side.

Keri-Keri

Delectably prepared with drier types of firm white-flesh fish, such as barracuda, Keri-Keri is a fish fillet that has been boiled in salted water and sautéed in butter with tomato, bell pepper, onion, fresh basil, black pepper, and annatto spice.

Keshi Yena

Meaning "stuffed cheese," Keshi Yena is an Aruban dish traditionally made by filling the left-over rind of an Edam or Gouda cheese wheel with ingredients like spiced meat, olives, raisins, and capers before being baked in the oven until hot and bubbly.

Pan Bati

Similar to a pancake, this Aruban side dish is made from corn flour and often accompanies stews and fish dishes.

Pastechi

This national snack of Aruba is made by stuffing a pocket of slightly sweet dough with savory fillings such as cheese, ham, beef, and chicken and is deep-fried to tender perfection.

Stoba

Regardless of the warm weather, Arubans love their stews, known locally as stoba. Beef, goat, and conch stobas are among the most popular.

✦ MADE IN ARUBA

Pica di Papaya

A variety of all-natural, made-in-Aruba hot sauces blend the exceptionally hot Madame Jeanette pepper with papaya and a mix of spices.

Coecoei

A dark-red liqueur combining rum, cane sugar, and the sap of agave leaves, used to create a variety of tropical cocktails.

Ponche Crema

A creamy, smooth, and refreshing beverage made of egg yolks, cream, rum, and a blend of spices.

Balashi Brewery

Balashi Brewery produces Aruba's national beer, Balashi, an easy-to-drink pilsner. They also brew the Caribbean's favorite beach beer, Chill, and the island's first craft beer, Magic Mango.

Autentico Culinary Festival

Celebrating Aruba's gastronomic diversity, the Aruba Tourism Authority hosts the Autentico Aruba Culinary Festival every year. Guests can enjoy booths from dozens of restaurants and bars, offering tantalizing tastes and cocktails throughout the historic downtown district of Oranjestad. Bucket-list culinary experiences can also be discovered during this exciting week of flavors and local gastronomy. Stay informed about the Autentico Culinary Festival by visiting www.aruba.com/us/autentico.

✦ ABOUT ARUBA

Currency

The official currency is the Aruban Florin (AFL), divided into 100 cents. Silver coins come in denominations of 5, 10, 25, and 50 cents, as well as 1 and 5 florins. The 50-cent florin coin, which is square, is probably Aruba's best-known coin. The Aruban Florin is pegged to the U.S. dollar at an exchange rate averaging 1.78, though U.S. currency is widely accepted. **Many establishments also accept major credit cards.**

Foodie Paradise

Aruba offers hundreds of restaurants for guests to choose from, both within walking distance and accessible by car. The diversity of cuisines prepared by world-class chefs, fine international wines, creative and elegant ambiances, and attentive service combine to create truly memorable dining experiences. Guests can easily enjoy a culinary tour across the island without leaving its small borders.

Tipping

If a service charge is included, tipping is optional, but a small amount for excellent service is appreciated. If no service charge is added, a tip of 10–20% is customary.

Casinos

Aruba has 12 casinos offering more than table games and slot machines. Many feature theme nights, tournaments, bingo, entertainment, special offers, and prizes. Some also have sports books for betting on international events. Hours vary seasonally, so guests should check before planning a visit. Only adults over 18 are allowed in casinos.

Entry Requirements

Travel to Aruba from the USA, Canada, South America, Europe, and the Caribbean is available via most major carriers. A current passport is required and must be valid for the duration of your stay. Citizens of the U.S., Canada, and EU countries do not require visas, nor do most South Americans. For those requiring a visa or for complete entry requirements, visit www.aruba.com/sigma/Entry_Req-Eng.pdf.

Aruba Customs Regulations

In addition to items for personal use, guests over 18 may bring a fifth of liquor, 200 cigarettes, 50 cigars, and 250 grams of tobacco. Aruba follows CITES regulations to monitor international trade in endangered species.

Transportation

Taxis: Taxis have no meters; fares are set by the government. Feel free to ask your driver to confirm the fare or show you the rate sheet. The minimum fare is US \$7.00. Please note that most drivers only accept cash. See www.aruba.com for a complete listing of taxi fares.

Buses: There is a daily bus service all along the hotel strip. Retour cards, AWG 8.75 (US \$5.00), can be used for two trips (for example, from downtown to the beaches and back). A day pass is AWG 17.50 (US \$10.00) and is valid for one day of unlimited transportation on all of Arubus' routes across the island. Visit www.arubus.com for more information.

Driving and Car Rental

Car rental: Foreign and international drivers' licenses are accepted (age restrictions may apply). Driving is on the right-hand side of the road, and there are no right turns on red. Vehicles on the right generally have the right of way. For more transportation information, please visit www.aruba.com.

Electricity

The electrical voltage in Aruba is 110V A.C. (60 Hz).

Paradise on Tap

Aruba's water meets the highest quality standards of the World Health Organization. The desalination process takes place at WEB N.V., the world's second-largest desalination facility, located in Balashi, resulting in fresh water that flows directly from the tap.

