

# **SNAPSHOT JANUARY 2025**



**HOW MANY ARRIVALS?** 

124,787

4.7%



**HOW MANY CRUISE TOURISM?** 

123,507

0.1%



**HOW LONG DID THEY STAY?** 

970,549

0.9%



**WHAT DID THEY SPEND?\*\*** 

**Central Bank Aruba** (Q1 and Q2 2024)

Awg. 2,874.70 min

19%

Q1 and Q2 2023: 2,413.40

\*\*Tourism Credits: In the new presentation of the Balance of Payments, the Central Bank of Aruba reclassified maintenance fee arising from Timeshare arrangement from "Other Services" to "Travel Services" (Tourism). With this reclassification it should be noted that the term Tourism Receipts has changed to Tourism Credits in the new presentation of Balance of Payments. This reclassification resulted in an upward adjustment of the previously used term Tourism Receipts.

#### WHERE DID THEY STAY?

**EP** 

197,091

20.3%

**ALL INCLUSIVE** 



102,668

**NIGHTS** 

10.6%

**TIMESHARE** 



255,426

26.3%

**OTHERS** 



415,364

42.8%

# JANUARY RESULT 2025

**NORTH AMERICA** 



97,251 77.9% **SOUTH AMERICA** 



19,322 15.5% EUROPE



5,531 4.4% **OTHERS** 



2,683 2.2%

TOTAL ARRIVALS

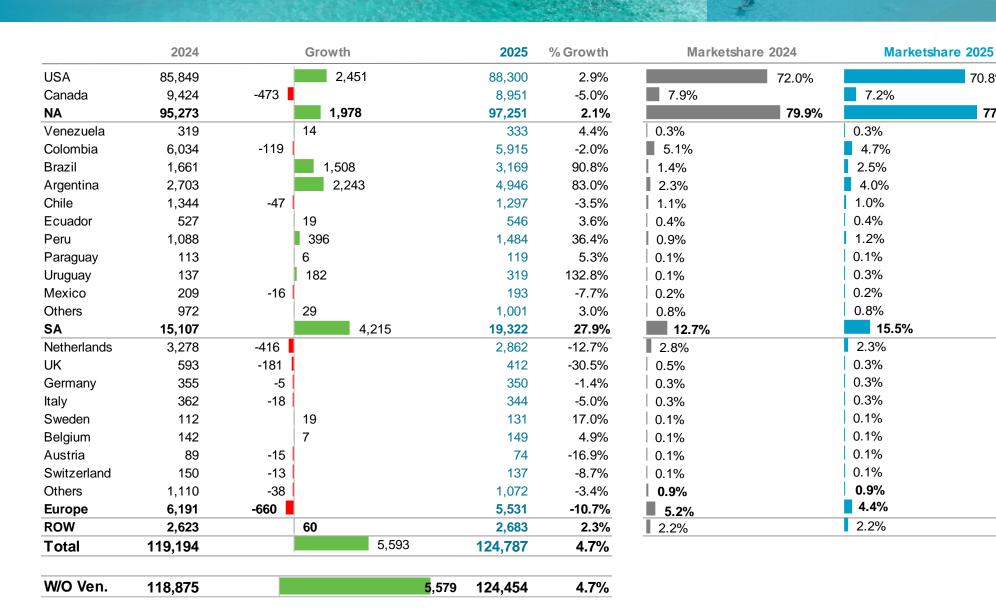
124,787

124,787 **ARRIVALS** 

4.7% **GROWTH** 

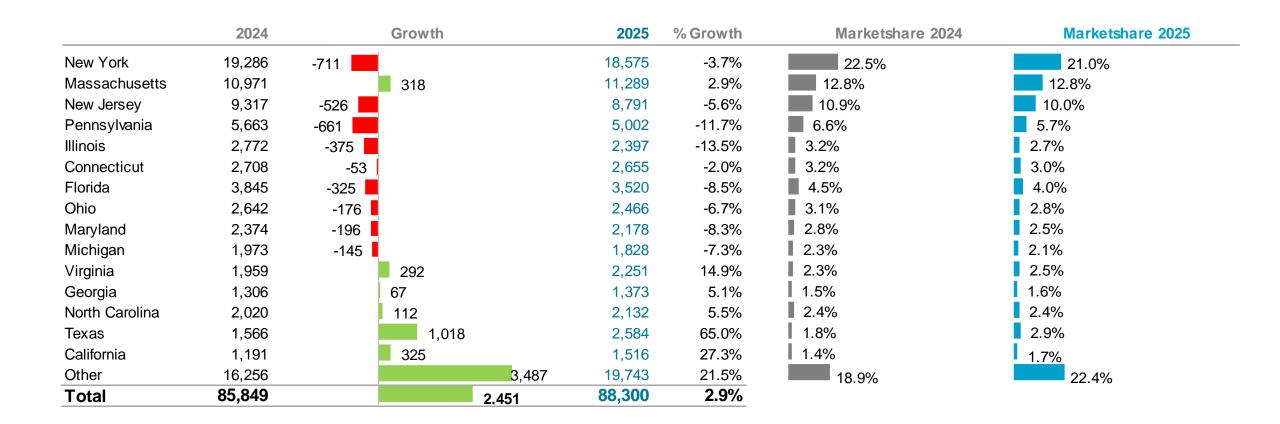
70.8%

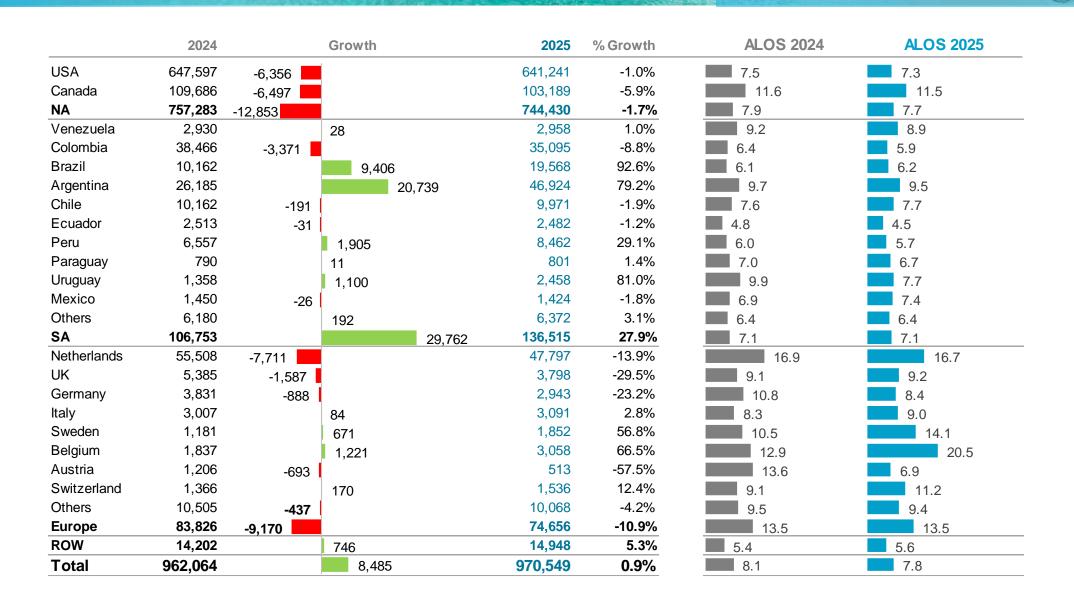
77.9%



88,300 ARRIVALS

2.9% GROWTH



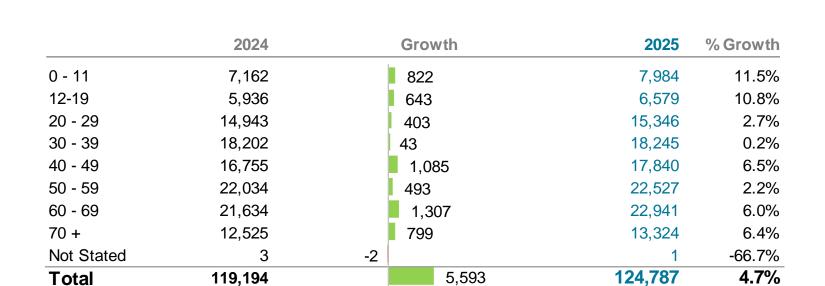


### ARRIVALS BY ACCOMMODATION

	2024		Growth		2025	% Growth	Marketshare 2024	Marketshare 2025
EP	33,467	-1,697			31,770	-5.1%	28.1%	25.5%
All Inclusive	16,384		840		17,224	5.1%	13.7%	13.8%
Timeshare	27,528		76		27,604	0.3%	23.1%	22.1%
Others	41,815			6,374	48,189	15.2%	35.1%	38.6%
Total	119,194			5,593	124,787	4.7%		

#### NIGHTS BY ACCOMMODATION





124,787
ARRIVALS

**4.7%** GROWTH

	2024		Growth	2025	% Growth	Marketshare 2024	Marketshare 2025
Gen A	5,977		628	6,605	10.5%	5.0%	5.3%
Gen Z	15,423		1,380	16,803	8.9%	12.9%	13.5%
Millennials	28,513		119	28,632	0.4%	23.9%	22.9%
Gen X	28,287		1,162	29,449	4.1%	23.7%	23.6%
Baby Boomers	36,398		1,802	38,200	5.0%	30.5%	30.6%
Silent Generations	4,593		504	5,097	11.0%	3.9%	4.1%
Age not specified	3	-2		1	-66.7%	0.0%	0.0%
Total	119,194		5,593	124,787	4.7%		

# PURPOSE OF VISIT 2025

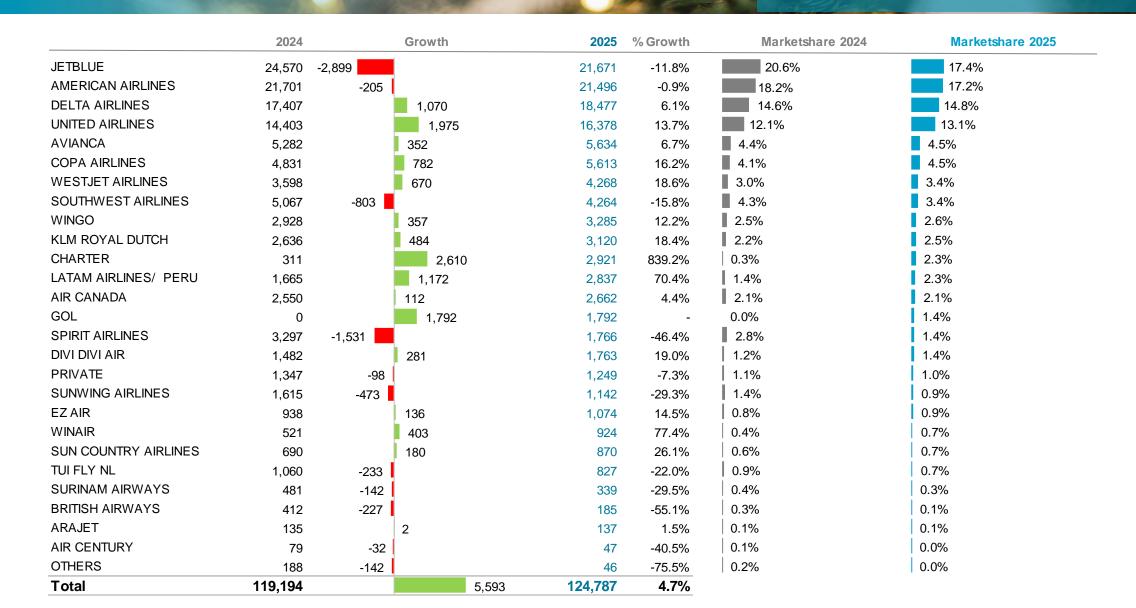
	2025	Market share 2025	2024	Market share 2024	% Growth
Sun, Sand, Sea	117,045	93.8%	101,405	85.1%	15.4%
Business	2,891	2.3%	2,253	1.9%	28.3%
Conference	0	0.0%	1,616	1.4%	-100.0%
Honeymoon	808	0.6%	2,308	1.9%	-65.0%
Diving	0	0.0%	392	0.3%	-100.0%
Incentive	278	0.2%	772	0.6%	-64.0%
Meeting	0	0.0%	789	0.7%	-100.0%
Not specified	3,375	2.7%	7,260	6.1%	-53.5%
Shopping	0	0.0%	805	0.7%	-100.0%
Wedding	390	0.3%	1,594	1.3%	-75.5%
Total	124,787	100.0%	119,194	100.0%	4.7%

# CONVINCING REASONS FOR VISIT 2025

Reasons for Choice	2025	Market Share
Adventure activities	6,617	5%
Direct flights	6,346	5%
Ease /comfort	9,682	8%
Familiarity	11,117	9%
Family-friendly destination	28,806	23%
Not specified	215	0%
Other	18,893	15%
Outside hurricane belt	1,749	1%
Points redemption	2,784	2%
Reliable weather	22,112	18%
Word of mouth	16,318	13%
(blank)	148	0%
Total	124,787	100%

**124,787**ARRIVALS

4.7% GROWTH



124,787 ARRIVALS

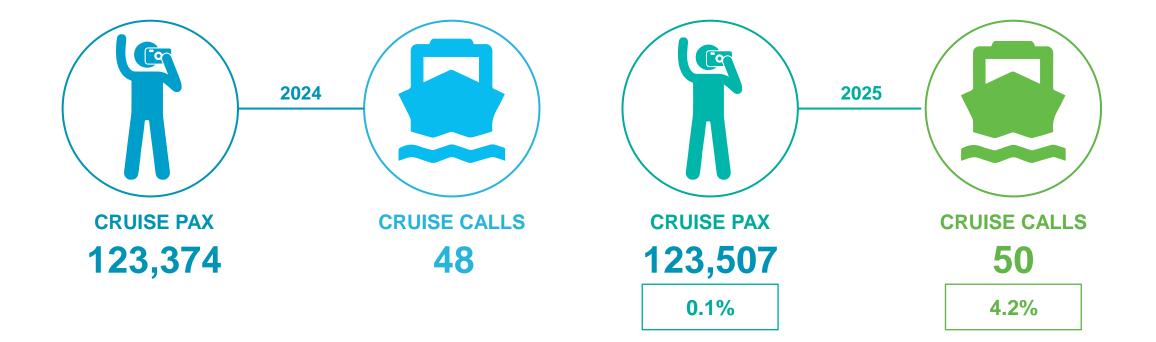
4.7% GROWTH

City	APO Code	January '25	Mkt Share	January'24	Mkt Share	25 vs 24
JFK NY	JFK	17,275	13.8%	17,312	14.5%	-0.2%
Boston	BOS	15,515	12.4%	13,594	11.4%	14.1%
Newark	EWR	12,079	9.7%	13,554	11.4%	-10.9%
Miami	MIA	8,738	7.0%	8,698	7.3%	0.5%
Toronto	YYZ	8,072	6.5%	7,776	6.5%	3.8%
Atlanta	ATL	7,741	6.2%	7,280	6.1%	6.3%
Charlotte	CLT	6,970	5.6%	7,168	6.0%	-2.8%
Bogota	BOG	6,057	4.9%	6,279	5.3%	-3.5%
Panama City	PTY	5,633	4.5%	4,833	4.1%	16.6%
Philadelphia	PHL	5,112	4.1%	5,067	4.3%	0.9%
Amsterdam	AMS	3,948	3.2%	3,698	3.1%	6.8%
Orlando	MCO	3,767	3.0%	3,964	3.3%	-5.0%
Curacao	CUR	3,012	2.4%	3,070	2.6%	-1.9%
G.Bush DC	IAD	2,973	2.4%	2,313	1.9%	28.5%
Lima, Peru	LIM	2,837	2.3%	1,665	1.4%	70.4%
Chicago	ORD	2,185	1.8%	2,637	2.2%	-17.1%
Medellin	MDE	2,160	1.7%	1,228	1.0%	75.9%
Minneapolis St. Paul Inter Airp	MSP	2,125	1.7%	690	0.6%	208.0%
Fort Lauderdale	FLL	1,823	1.5%	3,423	2.9%	-46.7%
Sao Paolo	GRU	1,792	1.4%	3	0.0%	59633.3%
Sint Maarten	SXM	928	0.7%	523	0.4%	77.4%
Cali, Alfonso Bonilla Aragon	CLO	668	0.5%	804	0.7%	-16.9%
Houston International	IAH	642	0.5%	370	0.3%	73.5%
Baltimore	BWI	497	0.4%	1,106	0.9%	-55.1%
Colombia, Rafael Nuñez Int. Airport	CTG	482	0.4%	220	0.2%	119.1%
	Others	1,756	1.4%	1,919	1.6%	-8.5%
Total		124,787	100.0%	119,194	100.0%	4.7%





# CRUISE JANUARY 2025/2024



ABSOLUTE GROWTH PAX JANUARY

133 0.11% ABSOLUTE GROWTH CALLS JANUARY

**2** 4.17%

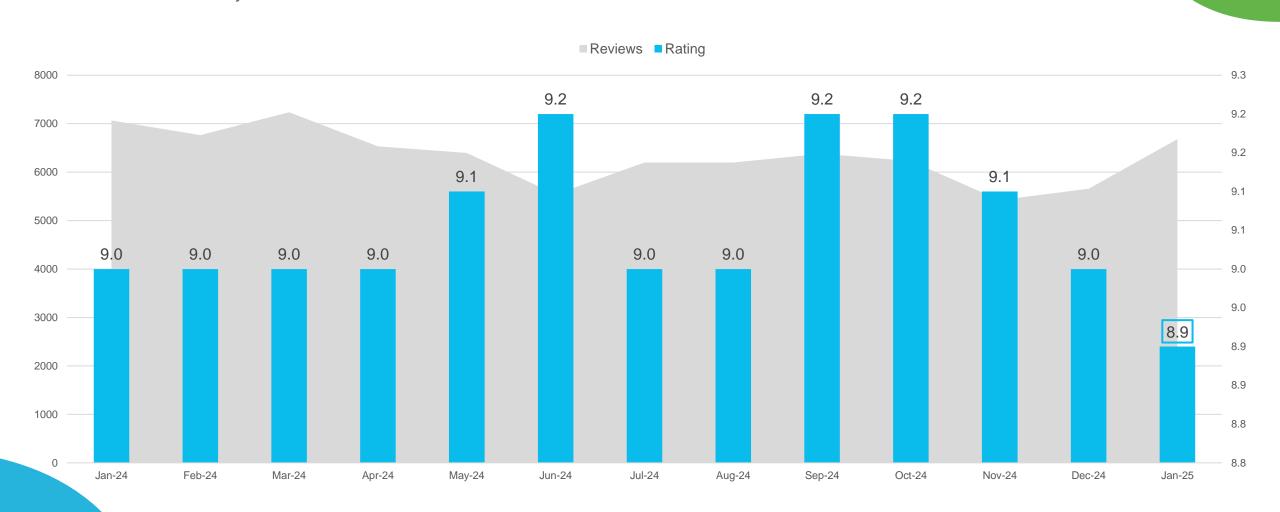






# GUEST EXPERIENCE INDEX (GEI)

Monthly results

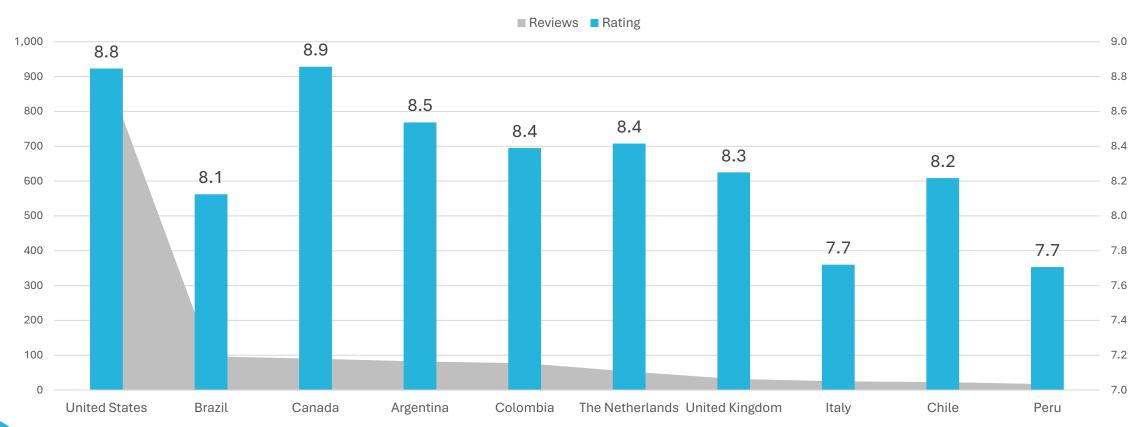




### GEI JANUARY 2025

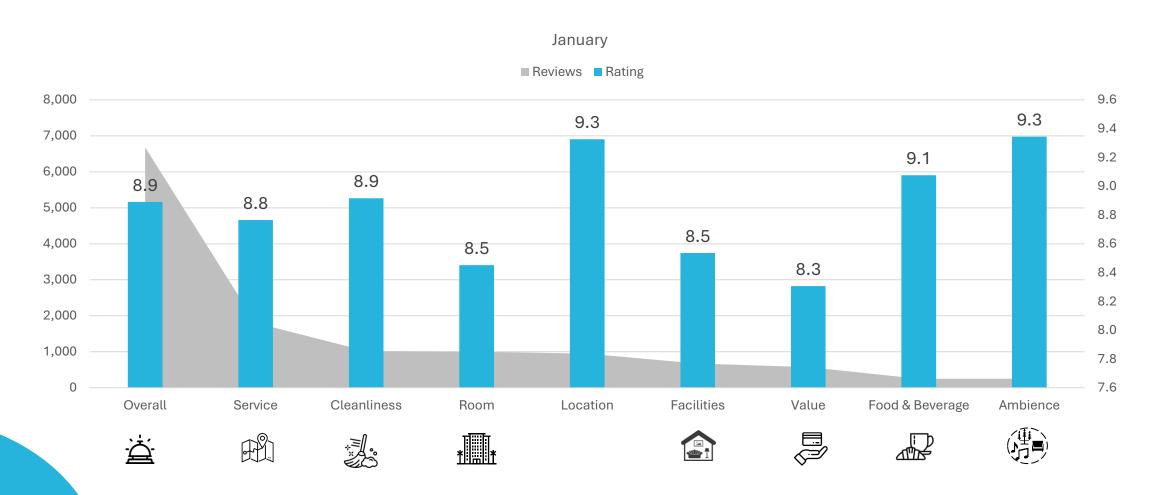
Results by market





### GEI JANUARY 2025

Results by Category



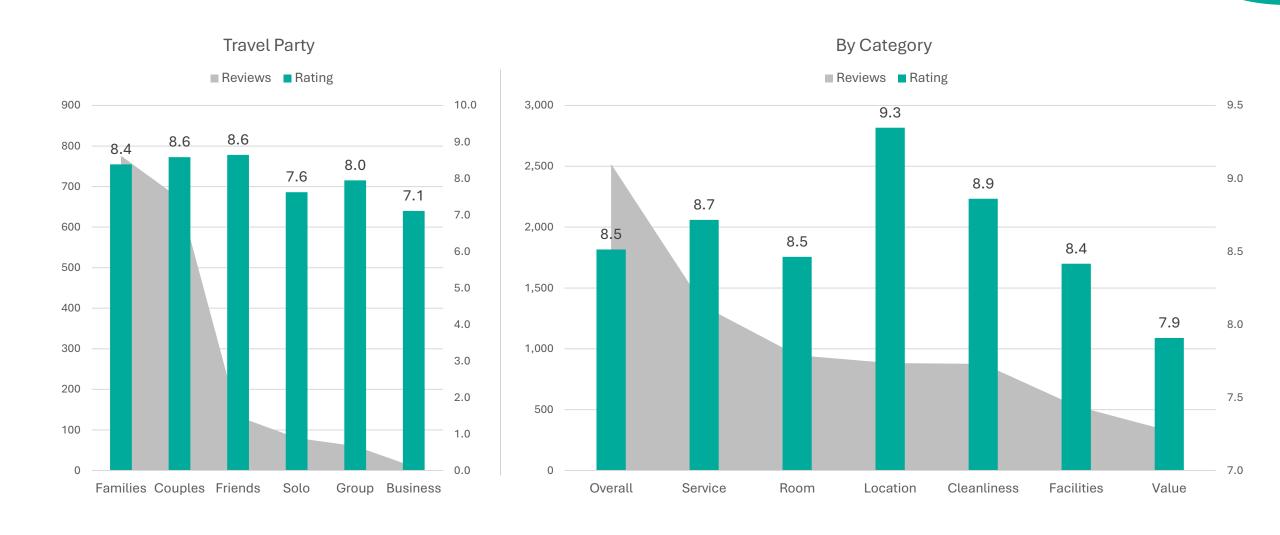
# ACCOMODATION GEI JANUARY 2025

Results by market



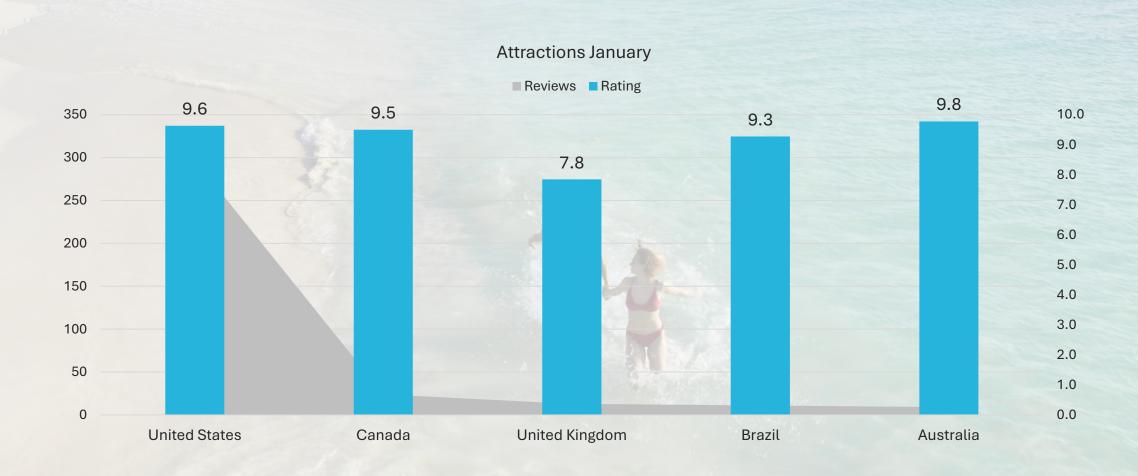
## ACCOMODATION GEI JANUARY 2025



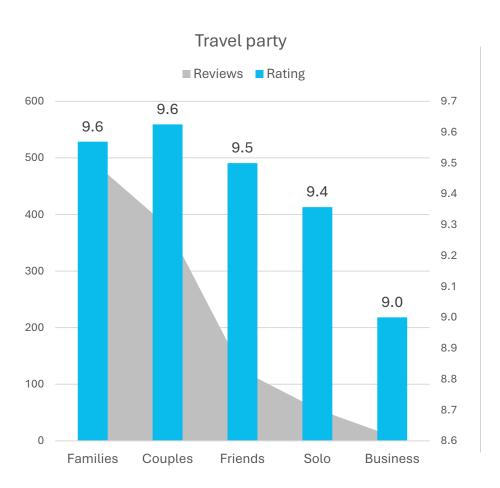


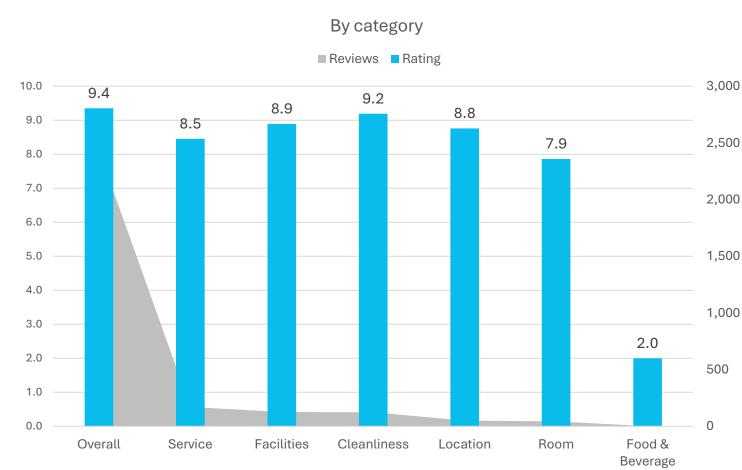
# ATTRACTIONS GEI JANUARY 2025

Results by market



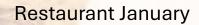
### ATTRACTIONS GEI JANUARY 2025

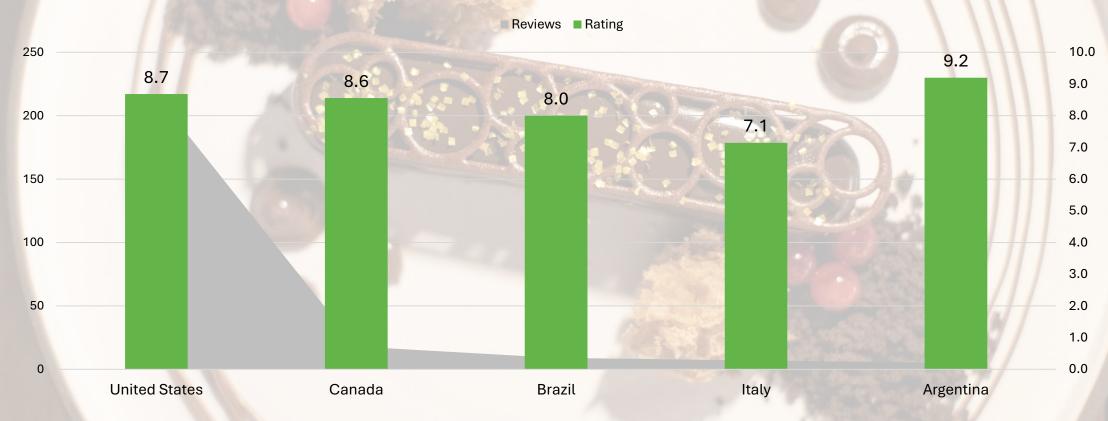




# RESTAURANT GEI JANUARY 2025



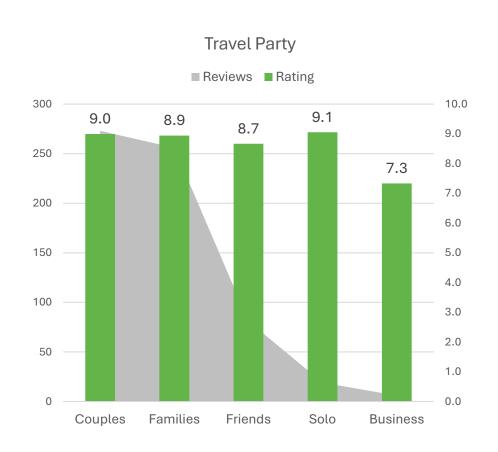


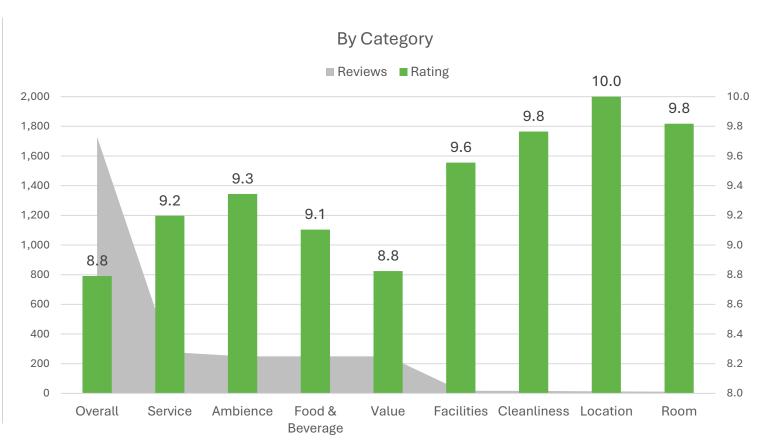




## RESTAURANT GEI JANUARY 2025











# VACATIONS RENTALS

Transparent

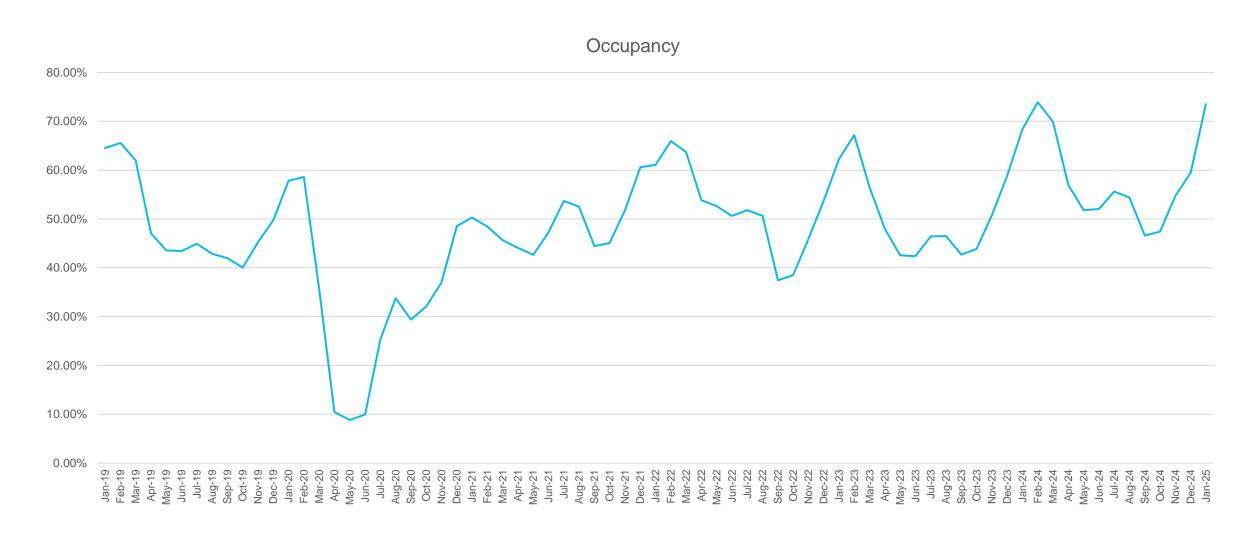
### INTRODUCTION

- In 2023, A.T.A. started working with Lighthouse, formerly Transparent Insights. Lighthouse tracks short-term rentals at the property level through their dashboard.
- With Lighthouse, A.T.A. is able to do the following:
  - Measure the economic impact of short-term rental, track (ADR) and occupancy and analyse the booking window.
  - The above data points are also forward-looking making it possible to make demand and revenue predictions based on the current status of property calendars and advertised rates.
  - Track visitors' origin and accommodation size.
  - The dashboard also provides the ability to make a direct comparison with similar, contrasting, or competing markets to compare data on occupancy rates, ADR, and booking window.

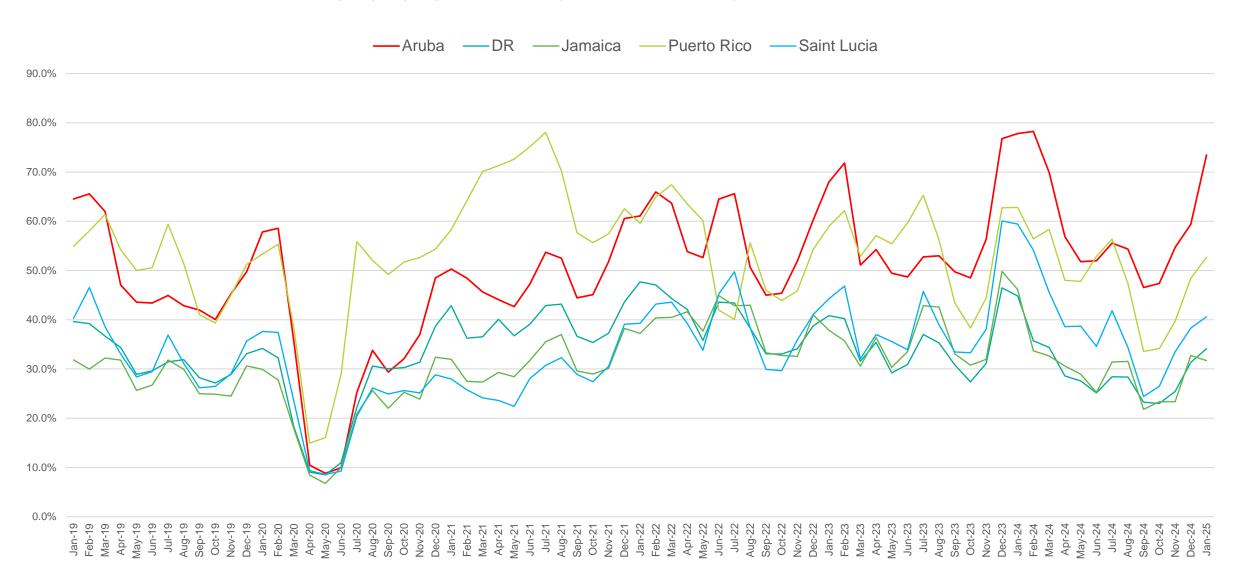


### OCCUPANCY

JAN 2024 Occupancy: 68.4% | JAN 2025 Occupancy: 73.5%

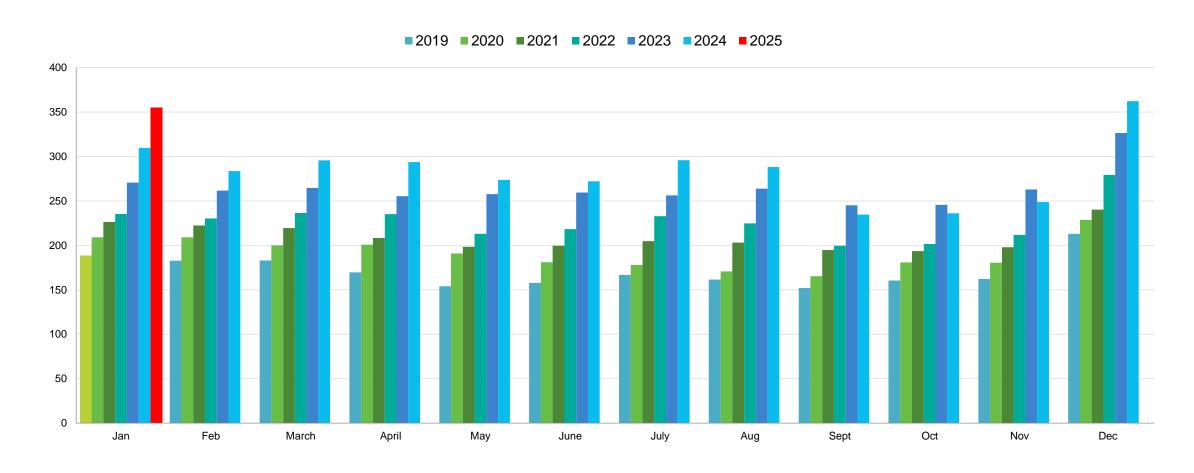


### OCCUPANCY BENCHMARK

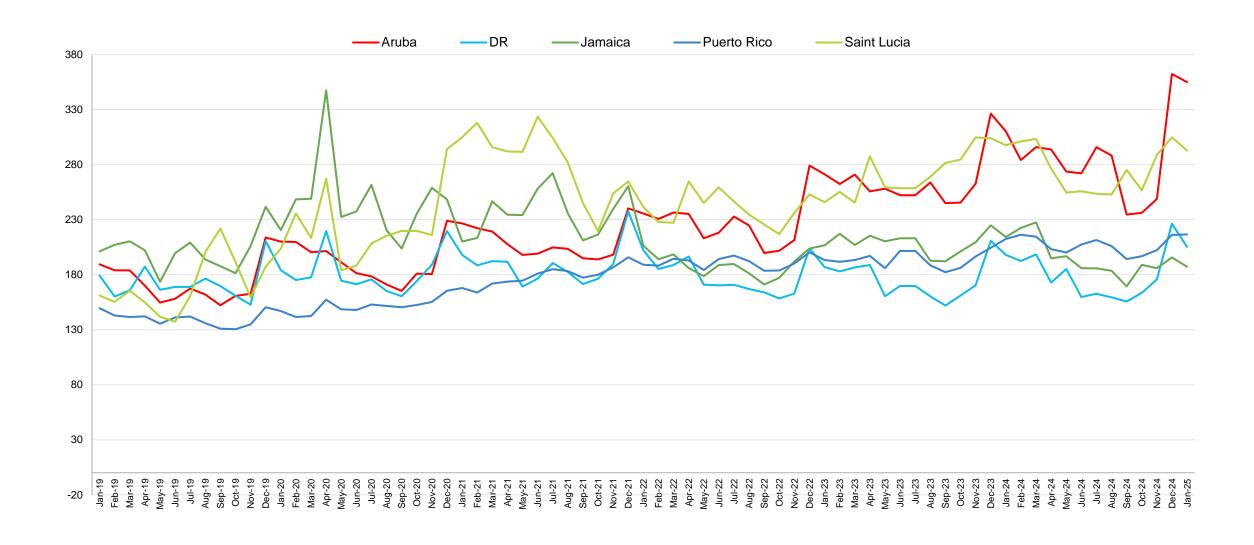


## **ADR**

JAN 2024 ADR: \$310 | JAN 2025 ADR: \$355

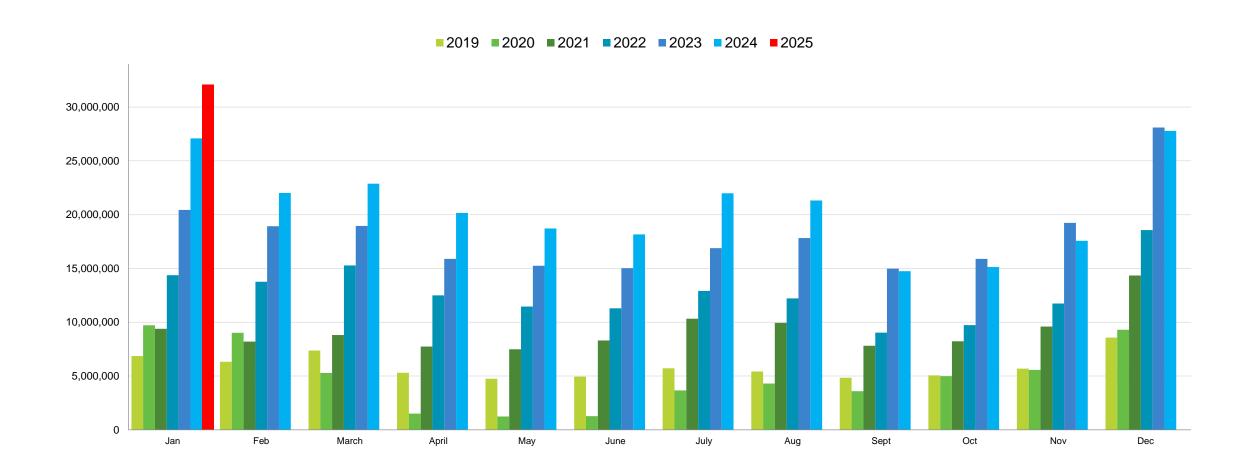


### ADR BENCHMARK



### REVENUE

Total Revenue JAN 2024: USD\$ 27,090,570 | Total Revenue JAN 2025: USD\$ 32,097,249





# **Metrics Definition & Scope**

#### METHODOLOGICAL OVERVIEW

### **Data scope definition**

- The Visa Destination Insights reports sales volume for international Visa Cardholders visiting Aruba.
- The data is sourced from VisaNet. which contains all transactions conducted using Visa-branded cards and settled through Visa's network "physically" present on Aruba. Visa Destination Insights data is empirical. based on verified transaction data from VisaNet. includes all Visa credit. debit. prepaid. commercial and small business transactions. as well as ATM cash transactions processed through Visa's PLUS ATM Network on Aruba.
- O Data are selected with **the following criteria**:
  - ✓ The Visa card was issued by a foreign bank.
  - ✓ The transaction was conducted in Aruba during 2024.
  - ✓ The transaction was **conducted face-to-face**. <u>not through the Internet</u> or as a telephone transaction. *Online booking* of accommodations. travel packages and attractions are not included in the data.
  - ✓ The transaction **excluded the following merchant categories**: Direct Marketing. Catalog Marketing. Telemarketing. Airlines. Schools. colleges and universities.
- Any cardholder whose purchase history indicates that they are a **long-term resident** rather than a tourist will have all their transactions excluded (based on consecutive spending on the last 3 months and/or in specific categories such as electrical. phone. water. self storage or insurance...).
- No individual cardholder or merchant data is ever displayed or analyzed.





### **Merchant and Category Definition**

**Spend areas** are reported at two levels:

- Spend Categories
- Spend Sub-Categories (MCC, Merchant Category Codes, 100+)

SPEND CATEGORIES	TYPES OF MERCHANTS / SUB-CATEGORIES INCLUDED
AUTOMOTIVE	Auto service/repair shops, Car & Truck dealers, Motorcycle dealers, Carwash
DRUG STORES & PHARMACIES	Drugstores & Pharmacies, Drugs/Druggists Sundries
ENTERTAINMENT	Amusement parks, Tourist Attractions, Golf, Sporting activities, Theater, Recreation, Casino
FOOD & GROCERY	Supermarket, Grocery stores, Food stores, Bakeries, Wine/liquors, Meat lockers
FUEL	Service Stations, fuel dealers
HOME IMPROVEMENT & SUPPLY	Furniture, Appliance, Decoration, Equipment stores
HOTELS & LODGING	Lodging
CASH WITHDRAWL	Financial Inst/Auto Cash
RESTAURANTS & DINING	Restaurants, Fast Food, Taverns, Bars, Disco
RETAIL	Clothing and Wear stores, Sport apparels, Jewelry stores
TRANSPORTATION	Bus lines, Parking, Airport/Fields/Terminals, Taxi/Limousines
TRAVEL SERVICES	Travel Agencies

# **Spending Trends**

OVERALL SPENDING & Y/Y EVOLUTIONS

Sales transactions	# of Issuer Countries	Total Spend Amount	Y/Y Growth	Average Ticket / transaction	Spend / Cardholder
2024	153	\$ 637 826 028	<b>13.6%</b>	\$ 114	\$ 681

#### **Cash withdrawal**

\$ 58 436 497



In 2024, **936 013** VISA cardholders from **153** issuing countries spent nearly **US\$638** million in Aruba, reflecting a year-over-year growth of 13.6% in total sales.

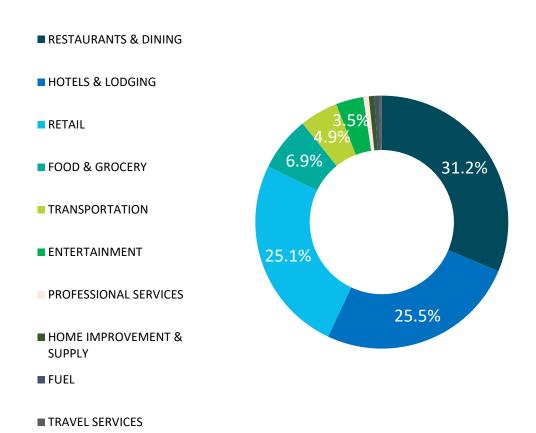
This increase was driven by a 15% rise in the **number of cardholders** and a 17.6% growth in **transaction volume**.

A total of US\$58.4 million was withdrawn in cash. However, spend per cardholder declined by 1.3% compared to 2023.

# **Top Spend Categories**

(% OF TOTAL SPEND AMOUNT)

In 2024, **Restaurants & Dining** remained the highest spending category in Aruba, with a 16.5% increase compared to the previous year. The most significant spending growth was seen in **Hotel & Lodging** (+22.1%), **Transportation** (+20.8%), **Fuel** (+19.4%), and **Food & Grocery** (+18.3%). Conversely, expenditures on **Travel Services** (-33.3%) and **Professional Services** (-14.9%) declined year-over-year.



TOP 10 Categories	Spend Amount (US \$)	\$ Y/Y Growth	Cardholder Count	Spend per Cardholder
RESTAURANTS & DINING	\$180 714 363	16.5%	615 431	\$294
HOTELS & LODGING	\$147 824 561	22.1%	151 612	\$975
RETAIL	\$145 711 534	7.5%	542 459	\$269
FOOD & GROCERY	\$40 186 429	18.3%	314 107	\$128
TRANSPORTATION	\$28 343 608	20.8%	108 384	\$262
ENTERTAINMENT	\$20 223 811	10.2%	111 441	\$181
PROFESSIONAL SERVICES	\$4 067 990	-14.9%	2 367	\$1 719
HOME IMPROVEMENT & SUPPLY	\$4 023 177	7.3%	6 951	\$579
FUEL	\$3 370 090	19.4%	84 546	\$40
TRAVEL SERVICES	\$2 099 103	-33.3%	5 568	\$377

# **Focus on Sub-Categories**

SPECIFIC MERCHANT CATEGORIES - ZOOM AMONG KEY CATEGORIES SELECTED BY ARUBA

GROCERY, FOOD **JEWELRY AUTO RENTAL** STORES, **ACCESSORIES SUPERMARKETS** \$55 891 803 \$32 357 158 \$11 121 023 \$25 298 574 1% 10% 22% 18% COSMETICS **BOAT RENTAL & SERVICES CLOTHING GOLF COURSES** 





### **Top Sub-Categories \$ Y/Y Growth** (based on all individual Visa Merchant Codes with min \$ 100k spend) MASSAGE PARLORS 476% AGRICULTURAL CO-... 267% BICYCLE... 107% COMMERCIAL/PRO SPORTS 78% CAR & TRUCK... 59% DRUG STORES &... 58% SERVICE STATIONS 53% BAKERIES 49% HARDWARE STORES 47% SHOE STORES 41% ART DEALERS & GALLERIES 37% SPORTING GOODS STORES TRAVEL AGENCIES **AUTOMOTIVE PARTS STORES** MARINAS, SERVICE & SUPPLY COURIER SERVICES WOMENS READY TO WEAR STORES

SPORTS/RIDING APPAREL STORES

-5% □ COSMETIC STORES

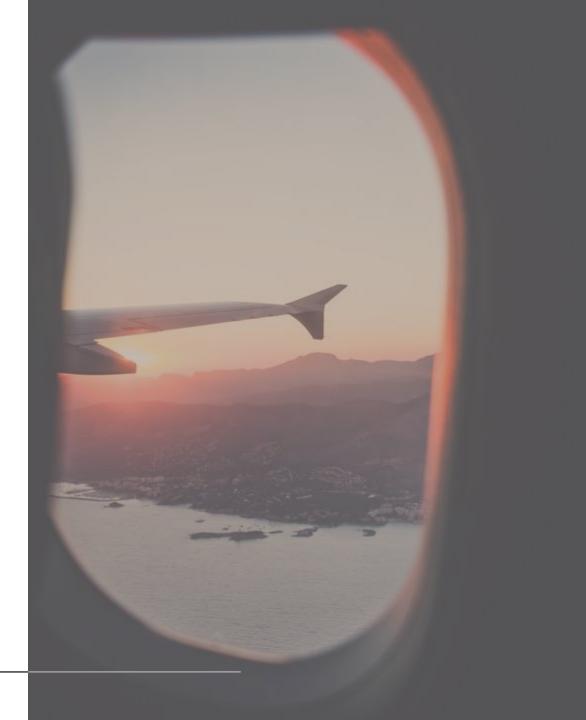
\$6 934 530

-5%

# **Aruba's Top 5 markets**

VISA CARDHOLDER'S SPENDING PATTERNS IN ARUBA BY MARKET

- United States Of America
- Netherlands
- Canada
- Chile
- Brazil

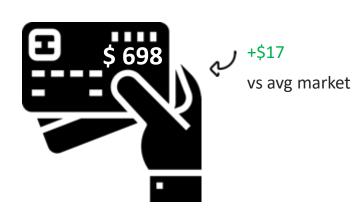


# **USA - Visa Cardholders**

VISA CARDHOLDER'S SPENDING PATTERNS IN ARUBA BY THE US MARKET



### **Spend / Cardholder**



### They have spent in ...

TOP 10 Categories	Spend Amount (US \$)	Spend per Cardholder
Restaurants & Dining	\$159 738 436	\$308
Hotels & Lodging	\$131 296 657	\$1 007
Retail	\$120 871 423	\$268
Food & Grocery	\$31 015 470	\$124
Transportation	\$22 607 994	\$267
Entertainment	\$16 431 269	\$183
Professional services	\$3 581 906	\$1 601
Home improvement & supply	\$2 676 653	\$685
Fuel	\$2 423 839	\$38
Travel services	\$1 887 318	\$381

#### ... And also in (selection of sub-categories)







\$47 776 112 JEWELRY



\$5 556 604 COSMETICS



\$5 634 812 BARS, LOUNGE, DISCO



\$10 979 055 GIFT, CARD, NOVELTY STORES

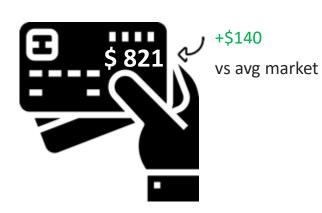


\$1 472 146 BOAT RENTAL

# **Netherlands - Visa Cardholders**

VISA CARDHOLDER'S SPENDING PATTERNS IN ARUBA BY THE NETHERLANDS MARKET

### **Spend / Cardholder**



### They have spent in ...

TOP 10 Categories	Spend Amount (US \$)	Spend per Cardholder
Restaurants & dining	\$2 650 813	\$269
Retail	\$1 675 743	\$218
Food & grocery	\$1 354 472	\$181
Hotels & lodging	\$822 296	\$429
Transportation	\$540 482	\$227
Entertainment	\$333 253	\$127
Home improvement & supply	\$310 175	\$338
Fuel	\$210 819	\$64
Wholesale clubs	\$78 832	\$196
Automotive	\$57 152	\$221

### ... And also in (selection of sub-categories)







\$324 927 JEWELRY



\$91 896 COSMETICS







\$68 841 GIFT, CARD, NOVELTY STORES

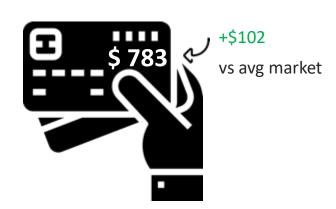


# **Canada - Visa Cardholders**

\*

VISA CARDHOLDER'S SPENDING PATTERNS IN ARUBA BY THE CANADIAN MARKET

### **Spend / Cardholder**



### They have spent in ...

TOP 10 Categories	Spend Amount (US \$)	Spend per Cardholder
Restaurants & Dining	\$8 320 273	\$324
Retail	\$8 318 239	\$346
Hotels & Lodging	\$5 288 442	\$958
Food & Grocery	\$2 985 933	\$194
Transportation	\$2 126 145	\$349
Entertainment	\$950 327	\$178
Home improvement & supply	\$410 346	\$716
Fuel	\$233 170	\$49
Professional services	\$231 859	\$3 410
Travel services	\$156 969	\$469

### ... And also in (selection of sub-categories)







\$3 540 523 JEWELRY



COSMETICS



\$305 061 BARS, LOUNGE, DISCO



\$452 885 GIFT, CARD, NOVELTY STORES



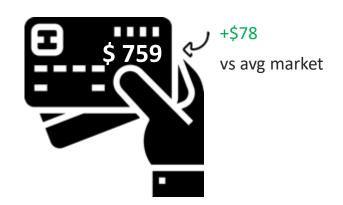
\$62 186 BOAT RENTAL

# **Chile - Visa Cardholders**

VISA CARDHOLDER'S SPENDING PATTERNS IN ARUBA BY THE CHILE MARKET



### Spend / Cardholder



### They have spent in ...

<b>TOP 10 Categories</b>	Spend Amount (US \$)	Spend per Cardholder
Hotels & Lodging	\$1 557 378	\$1 192
Retail	\$1 380 661	\$306
Restaurants & Dining	\$781 385	\$192
Food & Grocery	\$424 473	\$136
Entertainment	\$324 610	\$223
Transportation	\$259 890	\$228
Fuel	\$36 430	\$36
Drug stores & pharmacies	\$20 890	\$32
Wholesale clubs	\$10 362	\$288
Home improvement & supply	\$5 582	\$95

### ... And also in (selection of sub-categories)







\$535 727 JEWELRY



\$87 465 COSMETICS



\$50 218 BARS, LOUNGE, DISCO



\$132 827 GIFT, CARD, NOVELTY STORES



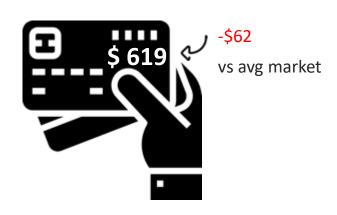
\$24 738 BOAT RENTAL

# **Brazil - Visa Cardholders**

VISA CARDHOLDER'S SPENDING PATTERNS IN ARUBA BY THE BRAZILIAN MARKET



### **Spend / Cardholder**



### They have spent in ...

TOP 10 Categories	Spend Amount (US \$)	Spend per Cardholder
Retail	\$1 193 035	\$277
Restaurants & Dining	\$1 038 149	\$189
Hotels & Lodging	\$1 009 896	\$652
Food & Grocery	\$405 894	\$101
Entertainment	\$308 627	\$188
Transportation	\$277 798	\$163
Professional services	\$205 652	N/A
Fuel	\$41 297	\$30
Drug stores & Pharmacies	\$19 819	\$31
Home improvement & supply	\$4 991	\$100

### ... And also in (selection of sub-categories)







\$440 707 JEWELRY



\$64 605 COSMETICS



\$42 035 BARS, LOUNGE, DISCO



\$79 691 GIFT, CARD, NOVELTY STORES



\$26 468 BOAT RENTAL



# MASHA DANKI Thank You

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Or

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